## Extract from Local Government Association (LGA) guidance on preparing for pensions dashboards – example (draft) checklist for LGPS Funds

"We have provided a checklist of the actions, record keeping requirements and timings set out in this guide. The list is not exhaustive and may be impacted by your local approach.

Your connection date is by 31 October 2026 and in accordance with the staging guidance produced by MaPS. If you intend to connect after this date, the timescales in the checklist will need to be adjusted.

Where the 'Suggested Due Date' is before 31 October 2026, this merely a recommendation. Our recommendation may change depending upon the content of the staging guidance issued by MaPS.

The tasks within the checklist are grouped in the same way as the guide. There are seven topics to help you identify the different areas of implementation:

- 1. Governance
- 2. Internal controls
- 3. Connection
- 4. Record keeping
- 5. Budget
- 6. Resource
- 7. Data"

Topic	Connection tasks	Suggested Due Date	More information
Governance	Sign up for dashboard on-line news alerts	ASAP and ongoing	Section 4 'Keeping you and your stakeholders up to date'
Governance	Keep up to date with the latest information and developments	ASAP and ongoing	Section 4 'Keeping you and your stakeholders up to date'
Governance	Discuss dashboards implementation with your relevant stakeholders and establish if they are up to date with the latest information and developments	ASAP and ongoing	Section 4 'Keeping you and your stakeholders up to date'
Governance	Make sure pensions dashboards are a standing agenda item at your Pensions Committee and Local Pension Board meetings	ASAP and ongoing	Section 5 'Pensions Committee / Local Pension Board'
Governance	Make sure you keep your Pensions Committee and Local Pension Board up to date with the latest guidance and developments both industry wide and at your administering authority	ASAP and ongoing	Section 5 'Pensions Committee / Local Pension Board'
Governance action	Agree with your AVC provider(s) how your AVC value data will be cleansed and matched to your records	ASAP and ongoing	Section 6 'Accuracy and accessibility of data'

Topic	Connection tasks	Suggested Due Date	More information
Internal	Incorporate dashboards data requirements into	ASAP	Section 6 'Accuracy and accessibility
controls	your wider data management plan including your		of data'
	approach to cleansing and matching your AVC data		Section 7 'Internal controls'
Internal	Regularly review your wider data management plan	Ongoing once	Section 6 'Accuracy and accessibility
controls	to determine where you are at	incorporated into	of data'
		your plan	Section 7 'Internal controls'
Internal	Set up your internal controls register to implement	1 April 2024	Section 7 'Internal controls'
controls	dashboards		
Connection	Make sure you and your relevant stakeholders know your connection deadline and once published, your staging timeline	Within two months of when the staging guidance is published	Section 9 'Connecting to dashboards'
Connection	If you meet the requirements, decide if you wish to defer connection and apply to DWP if this is the case	9 August 2024	Section 9 "Connecting to dashboards"
Connection	If approval to defer connection is obtained let all	ASAP after	Section 9 "Connecting to
	your relevant stakeholders know your new	confirmation of	dashboards'
	connection date	deferral is obtained	

Topic	Connection tasks	Suggested Due Date	More information
Record	If your connection deadline is changed, keep a	ASAP after	Section 7 'Internal controls and
keeping	record of why you decided to change it, the parties	confirmation of	record keeping'
	you communicated with in making your decision	deferral is obtained	
	and the date you obtained approval		Section 9 'Connecting to dashboards'
Connection	Register with the MaPS governance register	By the date	Section 10 'Registration'
		specified by MaPS	
		in the staging	
		guidance	
Budget	Decide on your connection budget and obtain	1 April 2024	Section 7 'Internal controls and
	approval		record keeping'
			Section 11 'Budget'
Record	Keep a record of how you decided on your	1 April 2024	Section 7 'Internal controls and
keeping	connection budget and the parties you		record keeping'
	communicated with, in making your decision		Section 11 'Budget'
Budget	Decide on your potential business as usual budget	1 April 2024	Section 7 'Internal controls and
	and provide the party responsible for approving		record keeping'
	advance notice of this cost		Section 11 'Budget'

Topic	Connection tasks	Suggested Due Date	More information
Budget	Decide on your business as usual budget and	Six months before	Section 11 'Budget'
	obtain approval	the DAP	
Record	Keep a record of how you decided on your	Six months before	Section 7 'Internal controls and
keeping	business as usual budget and the parties you	the DAP	record keeping'
	communicated with, in making your decision		Section 11 'Budget'
			Coolem 11 <u>Badgot</u>
Connection	Decide your route to connection – either directly or	1 April 2024	Section 12 'Connecting to the
	using an ISP		ecosystem'
Record	Keep a record of how you decided on your route to	1 April 2024	Section 7 'Internal controls and
keeping	connection and the parties you communicated with,		record keeping'
	in making your decision		
			Section 12 'Connecting to the
			ecosystem'
Connection	Choose your ISP and contractual engage them	30 September	Section 10 'Connecting to the
		2024	ecosystem'
Record	Keep a record of how you choose your ISP and the	30 September	Section 7 'Internal controls and
keeping	parties you communicated with, in making your	2024	record keeping'
	decision		
			Section 12 'Connecting to the
			ecosystem'

Topic	Connection tasks	Suggested Due Date	More information
Internal	Make sure your ISP is on track to connect you to	From appointment	Section 12 'Connecting to the
controls	dashboards by your connection date and in	and by	ecosystem'
	accordance with your staging timeline	31 October 2026	
		and in accordance	
		with your staging	
		timeline	
Resource	Decide what resource you will need to implement	1 April 2024	Section 12 'Connecting to the
	dashboards and put in place accordingly		ecosystem'
Record	Keep a record of how you decided what resource	1 April 2024	Section 7 'Internal controls and
keeping	you need to implement dashboards and the parties		record keeping'
	you communicated with, in making your decision		
			Section 12 'Connecting to the
			ecosystem'
Resource	Decide what resource you will need to operate	Six months before	Section 12 'Connecting to the
	dashboards once live and put in place accordingly	the DAP	ecosystem'
Record	Keep a record of how you decided what resource	Six months before	Section 7 'Internal controls and
keeping	you need to operate dashboards once live and the	the DAP	record keeping'
	parties you communicated with, in making your		
	decision		Section 12 'Connecting to the
			ecosystem'

Topic	Connection tasks	Suggested Due Date	More information
Policy	Decide on what personal data you will use to form	30 September	Section 14 'Matching criteria'
	your matching criteria for both your main scheme	2024	
	and AVC		
Record	Keep a record of your matching criteria, for at least	From the date of	Section 7 'Internal controls and
keeping	six years from the end of the scheme year in which	your decision and	record keeping'
	you made that decision	ongoing thereafter	
			Section 14 'Matching criteria'
Record	Keep a record of how you decided on your	From the date of	Section 7 'Internal controls and
keeping	matching criteria and the parties you	your decision and	record keeping'
	communicated with	ongoing thereafter	
			Section 14 'Matching criteria'
Governance	Produce or update your Data Protection Impact	From the date of	Section 14 'Matching criteria'
	Assessment to take account of your matching	your decision and	
	criteria policy decision	ongoing thereafter	
Data	Assess if the personal data that forms your	30 September	Section 14 'Matching criteria'
	matching criteria – main scheme personal data and	2024	
	AVC personal data, is accurate and digitally		
	accessible		

Topic	Connection tasks	Suggested Due Date	More information
Internal	If required, put plans in place to improve the	After initial	Section 7 'Internal controls and
controls	accuracy and digital accessibility of the personal	assessment	record keeping'
	data – both main scheme and AVCs, to be used for matching		Section 14 'Matching criteria'
Internal	If you put plan in place to improve the accuracy	Ongoing after date	Section 7 'Internal controls and
controls	and digital accessibility of the personal data that	plan put in place	record keeping'
	forms your matching criteria – both main scheme and AVCs, confirm the plan has delivered its improvements		Section 14 'Matching criteria'
Data	Make sure the personal data used to form your matching criteria – both main scheme and AVCs, is accurate and digitally accessible	By 31 October 2026 and in accordance with your staging timeline	Section 14 'Matching criteria'
Internal	Ensure you have a process in place to maintain the	By 31 October	Section 7 'Internal controls and
controls	accuracy and accessibility of the personal data	2026 and in	record keeping'
	used to form your matching criteria – both main scheme and AVCs	accordance with your staging timeline, and permanently thereafter	Section 14 'Matching criteria'

Topic	Connection tasks	Suggested Due Date	More information
Data	Understand what main scheme view data you need to return for members who access dashboards and in what timescale	1 April 2024	Section 15 – 'View data – process, accuracy & accessibility'  Section 16 – 'View data – defined benefits and AVCs'  Section 17 – 'Timings to provide view data'
Data	Agree with your AVC provider(s) how your AVC view data will be sent to dashboards	30 June 2024	Section 15 – ' <u>View data – process</u> , accuracy & accessibility'  Section 16 – ' <u>View data in detail</u> '

Topic	Connection tasks	Suggested Due Date	More information
Internal	Approach 1 & 1A – AVC view data sent directly to	Ongoing basis and	Section 7 'Internal controls and
controls	dashboards by AVC providers  Confirm your AVC provider(s) are on track to connect to dashboards by your connection date and in accordance with your staging timeline	by 31 October 2026 and in accordance with your staging	record keeping'  Section 12 'Connecting to the ecosystem'
		timeline	Section 15 – 'View data – process, accuracy & accessibility  Section 16 – 'View data in detail'  Section 17 – 'Timings to provide view data'
Internal	Approach 2 – AVC view data sent to you to send to	Ongoing basis and	Section 15 – 'View data – process,
controls	dashboards	by 30 September 2024	accuracy & accessibility'
	Confirm you can store your AVC view data in a digitally accessible mode  Agree the frequency and format by when your AVC view data will be sent to you by your AVC		Section 16 – ' <u>View data in detail</u> '  Section 17 – ' <u>Timings to provide view data</u> '
	provider(s)		

Topic	Connection tasks	Suggested Due Date	More information
Data	Assess your main scheme view data for accuracy and digital accessibility	ASAP	Section 15 – 'View data – process, accuracy & accessibility'  Section 16 – 'View data – defined benefits and AVCs'
Data	Assess your AVC view data for member matching, accuracy and digital accessibility	ASAP	Section 15 – 'View data – process, accuracy & accessibility'  Section 16 – 'View data – defined benefits and AVCs
Internal controls	If required, put plans in place to improve the member matching, accuracy and digital accessibility of main scheme and AVC view data	After initial review	Section 7 'Internal controls and record keeping'  Section 15 – 'View data – process, accuracy & accessibility'  Section 16 – 'View data in detail'

Topic	Connection tasks	Suggested Due Date	More information
Internal controls	If you put plan in place to improve the member matching, accuracy and digital accessibility of your main scheme and AVC view data, confirm the plan has delivered its improvements  All your view data must be member matched, accurate and digitally accessible by 31 October 2026 and in accordance with your staging timeline	Ongoing after the plan is put in place	Section 7 'Internal controls and record keeping'  Section 15 – 'View data – process, accuracy & accessibility'  Section 16 – 'View data in detail'
Internal controls	Ensure you have a process in place to maintain the member matching, accuracy and digital accessibility of your main scheme and AVC view data	Ongoing and after staging	Section 7 'Internal controls and record keeping'  Section 15 – 'View data – process, accuracy & accessibility'  Section 16 – 'View data in detail'
Data	Decide whether to name the most recent employer or confirm if there are multiple employers and inform your ISP – applicable to main scheme benefits and AVCs	30 September 2024	Section 16 'View data in detail'

Topic	Connection tasks	Suggested Due Date	More information
Data	Where approach 2 is used, agree with your AVC	30 September	Section 16 'View data in detail
	provider(s) with whom the member should contact	2023	
	to find out more about their AVC benefits and		
	inform your ISP		
Data	Complete the check list of decisions concerning	30 September	Section 16 'View data in detail'
	value data in appendix two	2024	
Data	Agree the AVC illustration date with your AVC	30 September	Section 16 'View data in detail'
	providers and where approach 2 is used inform	2024	
	your ISP		
Data	Agree with your AVC provider(s) if you are going to	30 September	Section 16 – 'View data in detail'
	provide AVC projections in certain circumstances	2024	
	and where approach 2 is used inform your ISP		
Data	Agree with your AVC provider(s) your AVC payable	30 September	Section 16 – 'View data in detail'
	dates and where approach 2 is used inform your	2024	
	ISP		
Record	Keep a record of how you agreed your AVC	30 September	Section 7 'Internal controls and
keeping	illustration date and the parties you communicated	2024	record keeping'
	with in doing so		Castian 40 - 0 fam late in late in
			Section 16 – ' <u>View data in detail</u> '

Topic	Connection tasks	Suggested Due Date	More information
Record	Keep a record of how you agreed whether to	30 September	Section 7 'Internal controls and
keeping	provide AVC projections in certain circumstances	2024	record keeping'
	and the parties you communicated with in doing so		Section 16 – 'View data in detail'
Record	Keep a record of how you agreed your AVC	30 September	Section 7 'Internal controls and
keeping	payable dates and the parties you communicated	2024	record keeping'
	with in doing so		
			Section 16 – 'View data in detail'
Data	Where your main scheme value data is already	30 September	Section 17 – 'Timings to provide all
	stored - check your pensions administration	2024	view data'
	software system to make sure you can send this		
	data to dashboards within the statutory timescales		
Data	Where your main scheme value data is out of date	30 September	Section 17 – ' <u>Timings to provide all</u>
	or you do not have value data stored on your	2024	view data'
	pensions administration software, you will need to		
	decide how and on what illustration date you are		
	going to calculate this data and send it to		
	dashboards within the statutory timescales		
Data	Consider introducing monthly data contributions	Ongoing	Section 17 – ' <u>Timings to provide view</u>
	(MDC) to achieve the timescales set out in this		<u>data</u> '
	section		
<u>I</u>			

Topic	Connection tasks	Suggested Due Date	More information
Data	If approach 1 & 1A is adopted and AVC value data	30 September	Section 17 – ' <u>Timings to provide view</u>
	is already stored- check with your AVC provider(s)	2024	data'
	to make sure they are able to provide AVC value		
	data using the same illustration date as the main		
	scheme benefits within the statutory timescales		
Data	If approach 2 is adopted and AVC value data is	30 September	Section 17 – ' <u>Timings to provide view</u>
	already stored- check with your AVC provider(s) to	2024	data'
	make sure they are able to send AVC value data		
	using the same illustrations date as the main		
	scheme benefits, to you well within the timescales		
	set out later in this section so that you can send		
	AVC value data to dashboards within the statutory		
	timescales		
Data	If approach 1 & 1A is adopted and AVC value data	30 September	Section 17 – ' <u>Timings to provide view</u>
	is not already stored or it is out of date - agree with	2024	data'
	your AVC provider(s) how and on what illustration		
	date (this date must be consistent with the date you		
	have used to calculate the main scheme value		
	data) they are going to calculate AVC value data		
	and provide it to dashboards within the timescales		
	set out later in this section		

Topic	Connection tasks	Suggested Due Date	More information
Data	If approach 2 is adopted and AVC value data is not already stored or it is out of date -agree with your AVC provider(s) how and on what illustration date (this date must be consistent with the date you have used to calculate the main scheme value data) they are going to calculate AVC value data and provide it to you to send to dashboards within the timescales set out later in this section	30 September 2024	Section 17 – ' <u>Timings to provide view</u> data'
Record keeping	Keep a record of how you decided / agreed to calculate main scheme and AVC value data, including where the value data is out of date or not present and the parties who you communicated with in doing so	Ongoing from the date of your decision	Section 7 'Internal controls and record keeping'  Section 17 – 'Timings to provide view data'
Governance	You must: understand the operational information requirements; your responsibilities; discuss the operational information requirements with your ISP; and create separate processes to provide operational information that lies outside of the ecosystem	From the outset of implementation	Section 18 'Operational information and reporting'

Topic	Connection tasks	Suggested Due Date	More information
Record	You must keep operational information for at least	From the DAP	Section 18 'Operational information
keeping	six years from the end of the scheme year to which it relates		and reporting'
Internal	You must create a plan to record the operational	From the outset of	Section 18 'Operational information
controls	information and regularly review your plan to make sure the operational information is recorded and maintained	implementation	and reporting
Internal	You must have processes in place to identify	From the DAP	Section 7 'Internal controls and
controls	breaches of the law and, if necessary, report them to TPR		record keeping'
Internal	You must have risk management processes in	From the outset of	Section 7 'Internal controls and
controls	place, including processes for monitoring the resolution of issues between the scheme and any relevant third parties	implementation	record keeping'
Record	You must keep clear audit trails of how you took	From the outset of	Throughout this guide
keeping	steps to prepare to comply with your pensions dashboards duties	implementation	
Record	You must keep a record of steps taken to resolve	From the outset of	Throughout this guide
keeping	any issues that arose, such as communications with third parties	implementation	

Topic	Connection tasks	Suggested Due Date	More information
Record	You must keep a record of compliance as set out in	From the outset of	Section 7 'Internal controls and
keeping	MaPS reporting standards	implementation	record keeping'
			Section 19 'Compliance and enforcement'